



Willoughby Foods Ltd, The Food Factory, Chain Bridge Road, Wyberton Fen, Boston, Lincs,
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PROVIDING HOT SCHOOL MEALS

It is with regret that as of the 23 October 2017 we shall cease catering for Food Allergies and Intolerances.

The scope of children's intolerances is as you are aware growing in variety and severity, this is leaving ourselves and others open to mistakes. There is not a week that goes by when a parent has ordered a meal which we know is unsuitable for their child when we reference it to the information we hold.

All our allergy advice is on the website and it will be up to the parent to decide what their child can and cannot choose.

We are always at the end of the telephone for advice but like yourselves we cannot be held responsible for mistakes that parents may make.

We will be contacting all parents who we currently supply dietary meals, however if you have any questions please do not hesitate to contact the office.

Yours sincerely

Alison Ashton
Company Director



PROVIDING HOT SCHOOL MEALS

FOOD ALLERGY AND INTOLERANCE POLICY

Willoughby Foods provides full details of the Named Food Allergen containing ingredients for all our dishes in line with the new EU Food Information for Consumers Regulation 1169/2011.

Willoughby Foods operates strict protocols relating to Food Allergies and Intolerances including ensuring full risk assessments are undertaken, suitable controls are put in place and all key staff are fully trained.

However many of the Named Allergens are used widely in the working kitchens we operate, therefore we can never provide a 100% guarantee against their presence in our meals.

The Named Food Allergen information provided for our meals does not include items listed on ingredient packaging under labels such as 'may contain' or 'produced in a factory that handles'. It is only referring to the actual ingredients in the product.

We supply bread with all our meals to schools as per the Children's Food Trust guidelines. This bread contains gluten and soya.

Nuts:

We do not intentionally use any products that contain nuts or nut derivatives within our food. Our best endeavours are made to keep up to date with new products and changes in existing products to ensure that to the best of our knowledge we adhere to this. Although we do not knowingly use nuts in our kitchens our suppliers do have nuts within our premises therefore we cannot guarantee any food supplied is nut free.